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Synthesis Literature of City Marketing and Similar Concepts

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Design/Methodology/Approach: City marketing is a field that becomes, nowadays, very important to every city and territory. A link will be shown to understand the history of the city marketing through the years and its importance now.

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Design/Methodology//Approach: City marketing is a field that becomes, nowadays, very important to every city and territory. A link will be shown to understand the history of the city marketing through the years and its importance now.

Finding: A very new and young history is shared on academically contribution throughout the articles

Originally/Value: Discover the history of the city marketing that has been developed through the times and the countries where it has been shown and practiced

Keywords: city marketing, city branding, place marketing, literature, review.

I. INTRODUCTION

The city marketing is an area that has been practiced since the 19th century (Kavaratzis, 2004), however it's a discipline that has a huge lack of academic researches. Its origin stem from social and nonprofit marketing (Kotler & Levy 1969; Kotler & Zaltman, 1971) and it has been practiced for many centuries for the development and promotion of places, cities, and nations (Kavaratzis & Ashworth, 2008).

Throughout the time, the terminology has been developed, and many concepts were introduced to vary the understanding. Therefore the field progressed from the initial "place selling" approach to the use of integrated marketing and branding techniques (Ashworth & Voodg, 1990, 1994; Kotler et al. 1993, 1999; van den berg & Braun, 1999; Rainisto, 2003; Gertner, 2011).

Usually, when we talk about city marketing or any of the similar concepts, we extend our understanding to the urban areas: those maybe cities, town, regions, territories.

Along this article, we will see the literature reviews of those concepts in the aim to understand from where it comes and where are we going.

II. LITERATURE REVIEW OF THE CONCEPT

City marketing is a field that mixes between a multiple disciplines. This interdisciplinary nature led to confusion between the academics and the practitioners.

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However, the concept has developed and left some cities wondering on how cities as a brand could be designed and managed (Marrilees et al, 2012).

The aim of these concepts is to increase the investment and tourism by developing the community by reinforcing local identity and activating social forces (Kavaratzis, 2007).

The interest of the field, globally, is to improve the competitive image of deprived places can help to the development of an empirical framework which can make a significant step towards theory making (Niedomysl & Jonasson, 2012).

City marketing is a complex field which gathers a multiple academic disciplines: geography, urban planning, economic development, tourism, etc (Berglund & Olsson, 2010). This mixture of all the discipline doesn't let a clear understand of the concept (Niedomysl & Jonasson, 2012).

The same confusion is there, when we talk about specific journals for publication: place marketing can be interchangeable to "place branding", "urban marketing", "city marketing", "territorial marketing" and vice versa (Skinner, 2008).

Even though, cities use branding as an instrument to define themselves and achieve attractive positions and positive perceptions of the mind of key audiences (Kavaratzis & Ashworth, 2009).

Often, city marketing is defined as a management process (Kotler et al, 1999; Rainisto, 2003) which encompasses the attempts of the place differentiation for competitive advantage over other places. City branding has been defined as the "purpose symbolic embodiment of all information connected to a city in order to create association around it" (Lucarelli & Berg, 2011).

One wide world reason is that cities in all over the planet engage themselves in marketing and branding efforts, in order to stay competitive and relevant on the global market (Hospers, 2010).

Another definition of the place marketing concept can be used, which says: "the measures taken, by actors appointed to govern a place, to improve the competitive image of that place with explicit aim of attracting capital from elsewhere" (Niedomysl & Jonasson, 2012).

The marketing of urban places are practiced since the 19th century (Kavaratzis, 2004). There is a need to identify the real history of all those concepts, in order

to identify the real history of all those concepts, in order to know the chronology and the development of this field, throughout the years. The aim of the research is to look for all the academic of the research is to look for all the academic review (JCR). In the urban studies field and to make a table recognizing all those concepts with the revue name, the years of publication and the city that was chosen in the empirical part.

a) *Meta-analysis*

The real stage where the city marketing occurs now is still in the very beginning level, due to the number of researches that were done in this area. Despite this, the reality says something else: the biggest cities in the world began to interest, and even to practice some theories about the field, such as, territorial communication, encouraging some activities to take place: (Investments, Olympic sports, cultural events...), in order to be known on a national and an international level. Hence, an increasing number of cities and regions around the world began to establish some logos and brands for their cities: 'I Love New York'; 'I Am Amsterdam'; 'Be Brussels'; 'Be Berlin'; cOPENhagen (Open for you'); 'Lond-On';... however these decisions have been taken from 1977, therefore, the city marketing appeared as a field and area. Although, the academic researchers are not well completed and full in this area, and even the cities find they practicing some of the key.

City branding has been defined as the 'purposeful symbolic embodiment of all information connected to a city in order to create associations around it' (Lucarelli & Berg, 2011, p. 21). It can be used as a strategic tool to provide cities with a source of economic, political and cultural value (Kavaratzis,

In other words, cities use branding as an instrument to define themselves and achieve attractive positions and positive perceptions in the minds of key audiences (Kavaratzis & Ashworth, 2009).

This article then presents as originality: the history of city marketing through the JCR impact journals and try to give a summary to this area and relatively young and new field that begins to grow and the receive importance to metropolises , major cities in the country that developed countries, and to developing countries.

III. RESEARCH METHODOLOGY

The field of city marketing and similar concepts has known a very important stage of advancements and contribution from a lot of articles and researches that was done by different authors from different part of the world. Today, in this article, we are going to analyze the different articles that talk about city marketing or similar concepts, published in JCR journals of impact.

1. Key Words
2. Year of publication
3. Journal

4. Authors
5. Title of the article
6. Impact indicator
7. Case study place
8. University
9. The article objective

Exploring this research will give us some answers in order to know the history of the concept city marketing academically through the articles published in JCR journals.

Place marketing's validity as an academic field of knowledge is under threat (Gertner, 2011).

a) *Contribution to knowledge*

City marketing and similar concepts that are the focus of this study is a new field that is under-researched topic. The aim of this study is to help to understand the history and the beginning of this concept and where we are now in front of this study.

Table 1: Synthesis literature of city marketing and similar concepts

Key Words	Year of publication	Journals of publication	Authores	Title	Impact indicator	Case study place	University	Article objective
City marketing	1993	Urban Studies	Ronan Paddison	City Marketing, Image Reconstruction and Urban Regeneration	1.592	Glasgow Scotland	University of Glasgow, Scotland	Examining the experience of Glasgow, focusing on the implications raised by the use of such marketing techniques, showing that they have social and political implications.
City marketing	1999	Urban geography	Hai Sik Sohn & Cheol Park	International visitors satisfaction with Pusan city and its implications for city marketing	1.355	Busan city South Korea	Dong-A University South Korea	This study examines the perceived satisfaction of foreign visitors who have visited at least one Korean metropolitan city through a questionnaire survey and suggests some policies for making a city more attractive
Place marketing	1999	Urban studies	Gordon Waitt	Playing Games with Sydney: Marketing Sydney for the 2000 Olympics	1.592	Sydney Australia	University of Wollongong Australia	Examining the relationship between hallmark events and three characteristics of the post-modern city: the importance of marketing places.
Place marketing	2002	Journal of urban affairs	Etienne Nel ; Tony Binns	Place marketing, tourism promotion and community based local economic development in post-apartheid South Africa The Case of Stil Bay—The "Bay of Sleeping Beauty"	0.909	Stil Bay South Africa	Rhodes University South Africa University of Sussex UK	The authors examine the responses of the small community of Stil Bay in Western Cape Province, South Africa, to economic crisis and the absence of vital social facilities. Critical to the success and sustainability of this LED initiative was the establishment of various community development projects, in which certain key actors took a leading role in bringing the community together.
City marketing	2003	Journal of housing and the built environment	C.Bornemeyer, R. Decker	Key Success Factors in City Marketing -Some Empirical Evidence	0.657		Universitat Bielefeld Germany	Based on a sample of German city marketing projects a possible procedure to identify key success factors of city marketing is proposed.

					This paper develops in marketing theory and practice to suggest how product branding can be transformed into city branding as a powerful image-building strategy, with significant relevance to the contemporary city. Second, it will define city branding, as it is being currently understood by city administrators and critically examine its contemporary use so that a framework for an effective place branding strategy can be constructed.
Place marketing	2005	City Community	Mihalis Kavaratzis G. J. Ashworth	City branding: An effective assertion of identity or a transitory marketing trick?	University of Groningen, The Netherlands
Place marketing	2007	Urban geography	Choon-Piew Pow and Lily Kong	Marketing the Chinese Dream Home: Gated Communities and Representations of the Good Life in (Post-)Socialist Shanghai	National University of Singapore
Place marketing	2007	Urban policy and research	Benno Engels	City make overs: The place marketing of melbourne during the kennett years, 1992-99	RMIT University Melbourne Australia
Place marketing	2007	Cities	Mihalis Kavaratzis, G.J. Ashworth	Partners in coffeeshops, canals and commerce: Marketing the city of Amsterdam	University of Groningen, The Netherlands
Place marketing	2008	Urban policy and research	Susan Oakley	Public Consultation and Place-Marketing in the Revitalisation of the	School of Social Sciences, The University of the Port Adelaide Waterfront Adelaide Australia

			Port Adelaide Waterfront		Adelaide, Adelaide, Australia	somewhat marginal to economic considerations
Place Branding	2008	Cities	Alberto Vanolo	The image of the creative city: Some reflections on urban branding in Turin	Turin (Italy)	University of Turin-Italy
City Branding	2009	Cities	Li Zhang, Simon Xiaobin Zhao	City branding and the Olympic effect: A case study of Beijing	Beijing (China)	Fudan University, China University of Hong Kong, China
Marketing places	2009	Cities	Eli Avraham, Daniel Daugherty	"We're known for oil. But we also have watercolors, acrylics & pastels". Media strategies for marketing small cities and towns in Texas	Texas (USA)	University of Haifa Israel; University of North Texas United States
Place marketing	2009	Journal of planning literature	Gary Warnaby	Towards a service dominant place marketing logic	1.842	University of Liverpool Management School, UK

Place marketing	Journal of planning literature 2010	Identifying the Role of Cognitive, Affective, and Behavioral Components in Understanding Residents' Attitudes toward Place Marketing Jeamok (Jane) Kwon ; Christine A. Vogt	1.842	University, East Lansing USA	This study examines attitudes and opinions of local residents regarding place marketing and identifies the role of cognitive, affective, and behavioral components in residents' positive or negative attitudes toward place marketing
Place promotion	Cities 2010	Place promotion and symbolic characterization of New Songdo City, South Korea Chigon Kim	1.728	New Songdo City (South Korea)	This paper examines the symbolic characterization of urban space in the publicity and marketing of New Songdo City – a new city under construction in South Korea. Competing with other places, the real estate sector and government actors construct the symbolic characterization of Songdo using various themes and cultural appeals. Songdo has been promoted as a node in the multicentered metropolitan region, a gateway to Northeast Asia and a living space of U-life since the groundbreaking ceremony in 2004.
Cultural Urban Branding	Cities 2010	Cultural urban branding and creative cities: A theoretical framework for promoting creativity in the public spaces Hirosi Okano , Danny Samson	1.728	Munich (Germany) and Oxford (England) Montreal (Canada) and Osaka (Japan)	This paper points out a direction for the building of an urban strategic management system that will expand the city's capabilities. For creative cities, it is important to motivate people for implementing cultural urban branding by inserting balance into the process of expanding the four public spaces
Place Marketing	Cities 2010	Gated and packaged suburbia: Packaging and	1.728	Shanghai, Beijing, (China)	Various packaging and branding practices are discussed, including creating magnificent

		branding Chinese suburban residential development			gates, using foreign place names, borrowing western architectural motifs, and inventing a discourse of community.
City marketing	2010	Urban geography	Gert-Jan Hospers	Lynch's The Image of the City after 50 Years: City Marketing Lessons from an Urban Planning Classic	University of Twent Radboud University Netherlands
City branding	2011	Journal of planning literature	Ram Herstein	Thin line between country, city, and region branding	The Lander Institute–Jerusalem Academic Center, Israel
City marketing	2011	Urban Geography	Juan Gabriel Cegarra Navarro and Aurora Martinez-Martinez	Improving competitiveness through city marketing in Spanish hotels	Universidad Politecnica de Cartagena, Cartagena, Spain
City marketing	2011	Journal of housing and the built environment	Jia-peng Dong and Yun-long Ding	Study on the Mechanism of Value Increment During City Marketing	University, Dalian Liaoning China

City branding	2011	Journal of housing the built environment	Sheng Ye and Xi Li	A Practical Approach of Hierachy Process Analysis in Modeling MICE City Brand and Attributes System	0.657	Mice China	University of Science and Technology, Taipa, Macao China	In this research, a system model is proposed to assist the formation of MICE city brand from all-around sustained attributes, and this can be a crucial contribution to future related studies
		Journal of Urban Affairs	Claire Colomb	Pushing the urban frontier : temporary uses of space, city marketing and the creative city discourse in 2000s Berlin	0.909	Berlin (Germany)	University College London UK	This paper analyzes now, and why, such temporary uses of space have been harnessed in recent economic and urban development policies and in the official city marketing discourse in Berlin post-2000, in the context of the discursive and policy shift toward the promotion of Berlin as a "creative city."
City Marketing	2012	Journal of planning literature	Gary Warnaby ; Dominic Medway	What about the 'place' in place marketing?	1.842	'I love MCR' « I love Manchester » case. UK	University of Manchester, UK	The article concludes by arguing that the place product should be regarded as a dynamic concept, composed as much from changing and competing narratives in and over time, as it is from its tangible and material elements.
		Place marketing	2013	Putting a price tag on cities: Insights into the competitive environment of places	Sebastian Zenker, Felix Eggers, Mario Farsky	Berlin and Hamburg (Germany)	Erasmus University Rotterdam, The Netherlands Zeppelin University, Friedrichshafen, Germany Institute of Marketing and Media	This article reports a large-scale empirical study with German talents for the competitive environment of the 15 largest German cities and explores for the first time the use of city image dimensions in monetary terms.
Place marketing	2013	Cities			1.728			

Place Marketing	2013	City Community	Jasper Eshuis Erik Braun Erik-Hans Klijn	Place Marketing as Governance Strategy: An Assessment of Obstacles in Place Marketing and Their Effects on Attracting Target Groups	1.00	Erasmus University Rotterdam, The Netherlands	this article analyzes the main obstacles as perceived by public managers. It also analyzes the effects of obstacles on perceived results of place marketing in terms of attracting target groups
City Branding	2013	Cities	Gill Lawson	A rhetorical study of in-flight real estate advertisements as a potential site of ethical transformation in Chinese cities	1.728	Shanghai Beijing Hong Kong ... (China)	Queensland University of Technology Brisbane, Australia
City marketing	2013		Journal of planning literature	Urban scaling-up and endogenous development promoted by continuous city marketing: A case study of Xuyi County, China	1.842	Xuyi County China	Nanjing University, China ; Shenzhen Urban Planning and Land Development Research Center, China
City branding	2013	Journal of planning literature	Mihalis Kavaratzis Mary Jo Hatch	The dynamics of place brands: An identity-based approach to place branding theory	1.842	University of Leicester, UK	This article introduces a novel approach towards place branding theory, adopting a view based on the relationship between the place brand and place identity.
Place marketing	2013	European urban and	Marco Eimermann	Promoting Swedish countryside	1.673	Swedish countryside Örebro University,	this article explores international rural place-marketing efforts by Swedish

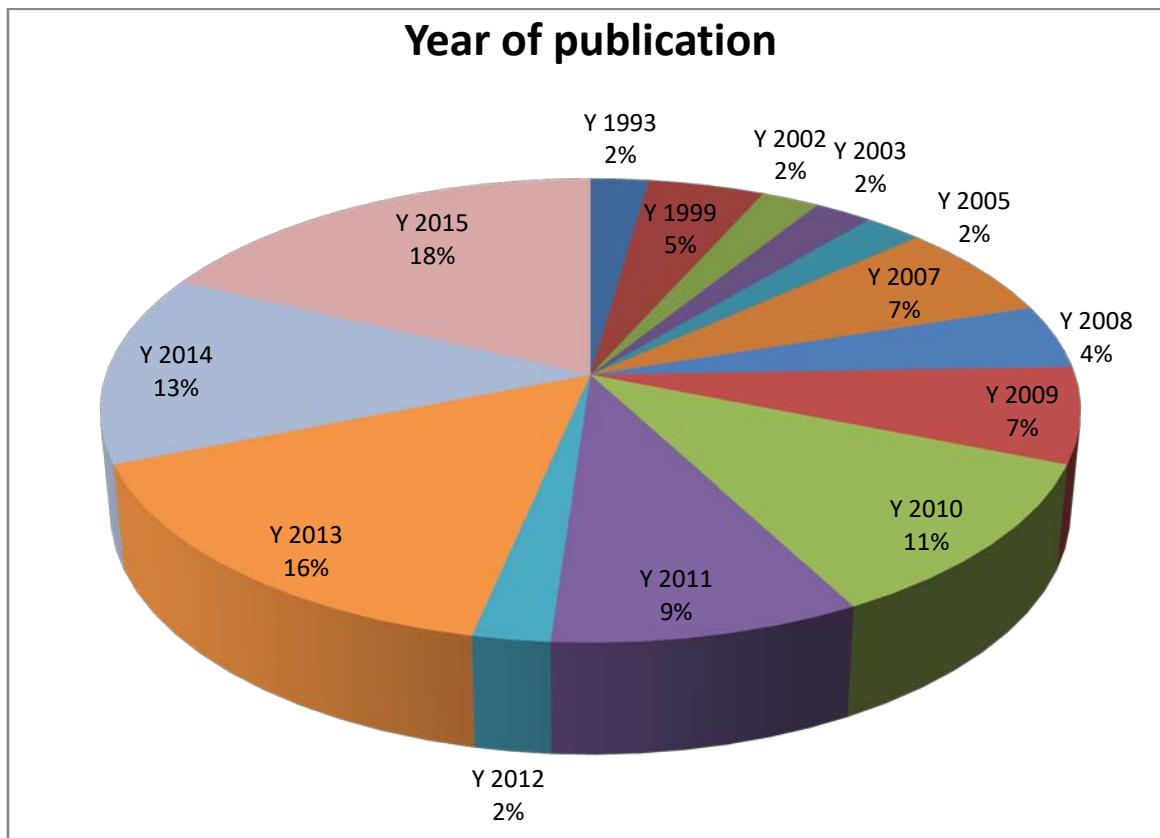
	regional studies	in the Netherlands: International rural place marketing to attract new residents	in the Netherlands	Sweden	municipalities towards affluent western European migrants, exemplified by campaigns in the Netherlands
Place marketing	2014 Journal of planning literature	Place marketing and citizen participation: branding as strategy to address the emotional dimension of policy making?	1.842 University Rotterdam, The Netherlands	American University, School of International Service Washington USA	The article shows with a case study that citizen involvement in place branding can be used to enhance the quality of the brand and include citizens' emotions in governance processes
City branding	2014 Cities	Understanding cities through city brands: City branding as a social and semantic network	1.728 Efe Sevin	Erasmus University Rotterdam, The Netherlands	This research aims to present a place branding measurement model that is capable of capturing the complexity of cities, regions, and nations, ¹ and of their brands, with the ultimate objective of a better understanding of how places are perceived by different audiences
Place Branding	2014 Cities	Erik Braun, Jasper Eshuis, Erik-Hans Klijn	Stephen Brown and Adriana Campelo	University of Ulster, Northern Ireland, UK	The study presented in this paper is one of the first quantitative, empirical studies addressing the effectiveness of place branding. This paper assesses whether three different strategies for place brand communication have a positive effect on attracting residents and visitors.
Place marketing	2014 Journal of planning literature	Do Cities Have Broad Shoulders? Does Motown Need a Haircut? On Urban Branding and the Personification of Place	1.842 Cardiff University, Wales, UK	Erasmus University Rotterdam, The Netherlands	This essay reflects on the proliferation of place marketing publications and draws macromarketers' attention to a hitherto overlooked aspect of the literature. Namely, our propensity to personify places, to treat them as living things, as organic entities – as people, in effect – that grow, flourish and finally pass away

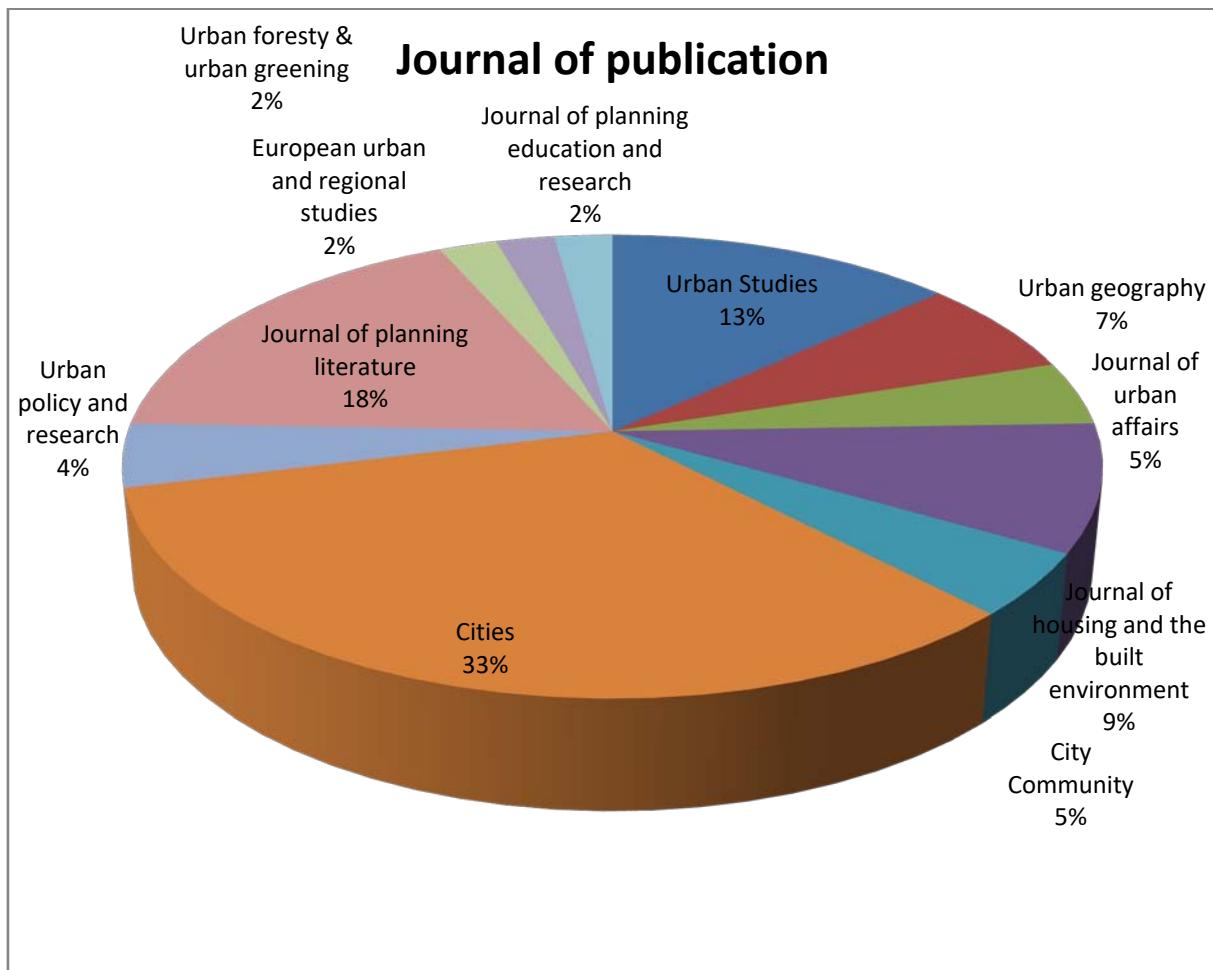
Place branding	2014	Urban studies	Joaquim Rius Ulldemolins	Culture and authenticity in urban regeneration processes: Place branding in central Barcelona	1.592	Barcelona Spain	Universitat de Barcelona, Spain	ace and create authenticity, which are necessary elements if a city is to be globally competitive. The case of central Barcelona and, specifically, the Raval district is exemplary and singular: the joint action of the cultural institutions and representatives of the cultural sector based in the neighbourhood have turned the Raval into an brand space of 'authentic Barcelona' that makes the official, tourist-frequented Barcelona more rich and complex.
City branding	2014	Journal of housing the built environment	Roberto Grandi and Federico Neri	Sentiment Analysis and City Branding	0.657	Bologna City Italy	Università di Bologna, Italy Semantic Intelligence, Pisa, Italy	This study partially confirms and partially rejects what many sectors of the city would have expected from the perception of Bologna on the Web
City marketing	2015	Urban forestry & urban greening	Chung-Shing Chan; Mike Peters; Lawal M. Marafa	Public parks in city branding: Perceptions of visitors vis-`a-vis residents in Hong Kong	2.109	Hong Kong (China)	University of Hong Kong (China) ; University of Innsbruck (Austria) ;	This paper reveals the weak familiarity and favourability of the city brand especially expressed by locals and potential visitors. In Hong Kong, Marine Parks and the Geo-Park have a strong level of uniqueness, which indicates their potential to be distinctive attractions for green branding though perceptual divergence causes obstacles in realizing that potential.
Urban Branding	2015	Cities	Chiara Rabbiosi	Renewing a historical legacy: Tourism, leisure shopping and	1.728	Paris (France)	University of Bologna Center for Advanced	This article discusses a form of urban tourism branding based on the archetypical form of consumerism: leisure shopping. Commodity

			urban branding in Paris			Studies in Tourism, Italy	
City Branding	2015	Cities	China's leading historical and cultural city': Branding Dali City through public-private partnerships in Bai architecture revitalization	1.728	Dali (China)	McGill University Montreal Canada	fetishism is instrumental not only to increasing mainstream fashion sales but also to rejuvenating and multiplying city images on the global competitive market This paper aims to reveal how partnerships between the public and private sectors in heritage management have functioned as an approach to city branding, and how local people perceive and are influenced by these partnerships
Urban branding	2015	Cities	The image of the creative city, eight years later: Turin, urban branding and the economic crisis taboo	1.728	Turin (Italy)	Universita` di Torino- Italy	This article looks at the same city eight years later: both Turin and the general socio-economic situation have changed, primarily because of the ongoing economic crisis.
City Branding	2015	Cities	Antonella Maiello , Cecilia Pasquinelli	1.728	Rio de Janeiro (Brazil)	Universitária, Rio de Janeiro, Brazil Gran Sasso Science Institute, L'Aquila, Italy	Destruction or construction? A (counter) branding analysis of sport mega-events in Rio de Janeiro This paper presents an analysis of the dialectic construction of city representation in Rio de Janeiro during the phase of preparing for global sport mega-events, such as the 2014 FIFA World Cup and the 2016 Olympics
City branding	2015	Urban studies				Buenos Aires Argentina	Cities for sale: Contesting city branding and cultural policies in Buenos Aires This paper examines the role of culture in shaping and contesting city branding strategies The paper concludes by showing how a particular entanglement between politics, businesses and urban marketing in the Latin American city gives way to ongoing contestations over the city brand and configures the possibilities and distribution of potential benefits

Place branding	Urban studies 2015	Staci M Zavattaro Frank G Adams Bridging the gap: An exploration of how DMO managers use education to overcome challenges	1.592	Mississippi State University, USA	<p>this study contributes to the literature by reporting results of interviews with DMO managers throughout a Southern state, and finds that managers face four major challenges: personnel, technological, political, and educational.</p>
Place marketing	2015	Journal of planning education and research The Image of the Waterfront in Rio de Janeiro Urbanism and Social Representation of Reality	1.196	Rio de Janeiro Brazil	<p>This article discusses how the evolution of the city's image has had a strong relationship with the beaches and the natural landscape and how, by continuously perceiving them as a natural asset, the city managers have failed to understand their role in the construction of the beachfront as a social reality</p>

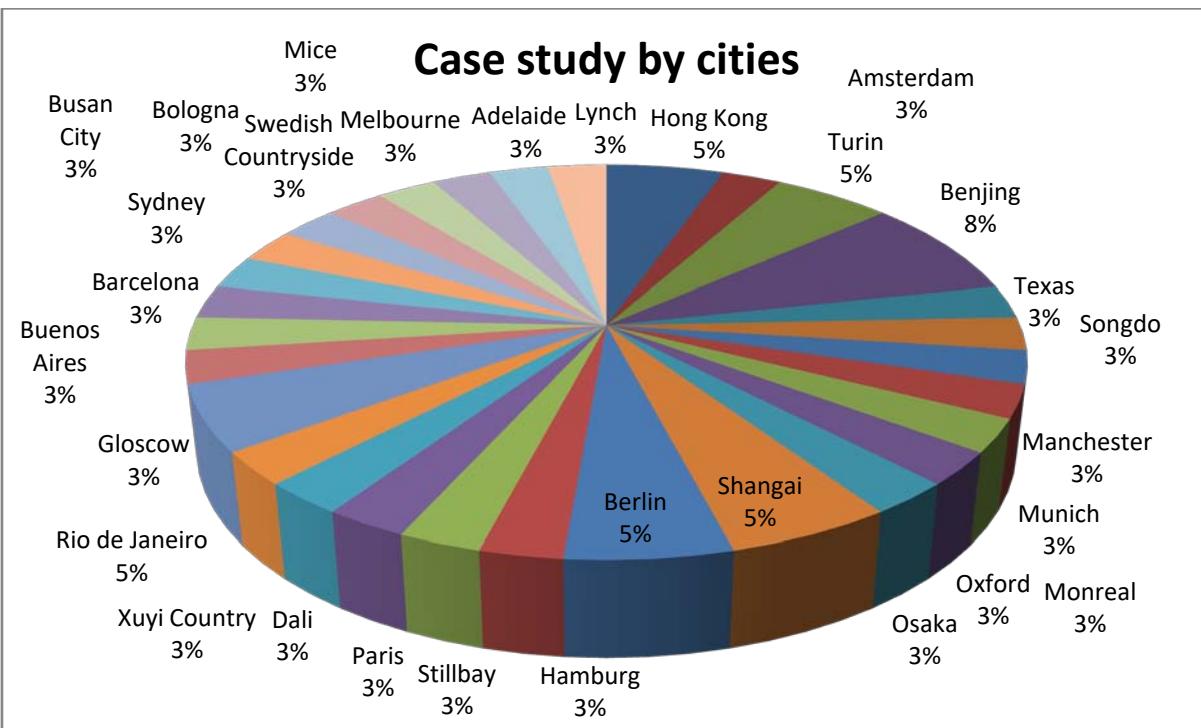
IV. RESULTS





From 1993 till 2015, there was several and various publications that was done in many journals, and the most common in publications of the papers according to place marketing and city branding field, we can say that the "Urban Studies" with 13%, then "Journal of Planning Literature" with 18%, and finally 33% with the journal: "Cities".

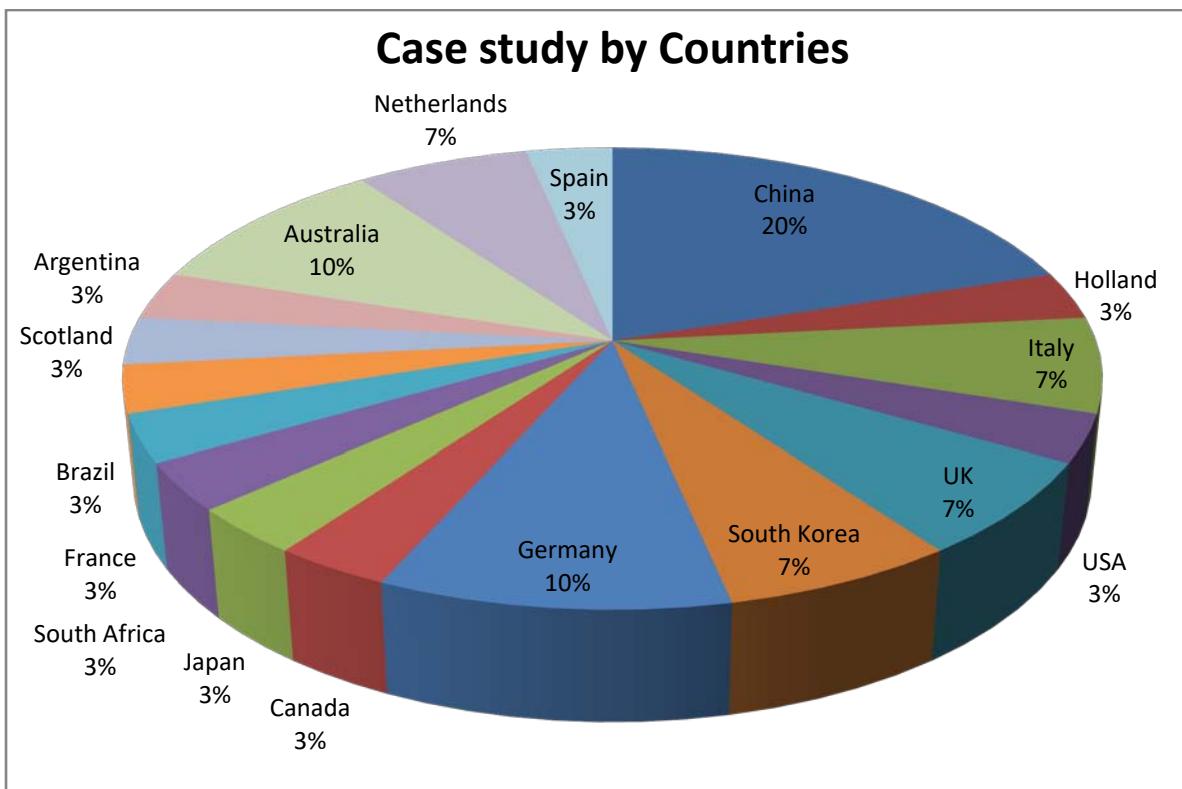
This means that impact factor of the journals of publication has a great and a very important role at the acceptance of the papers of quality.



According to the research that we've done, we can forward that the case study that was chosen in the majority of the papers was Beijing with 8%.

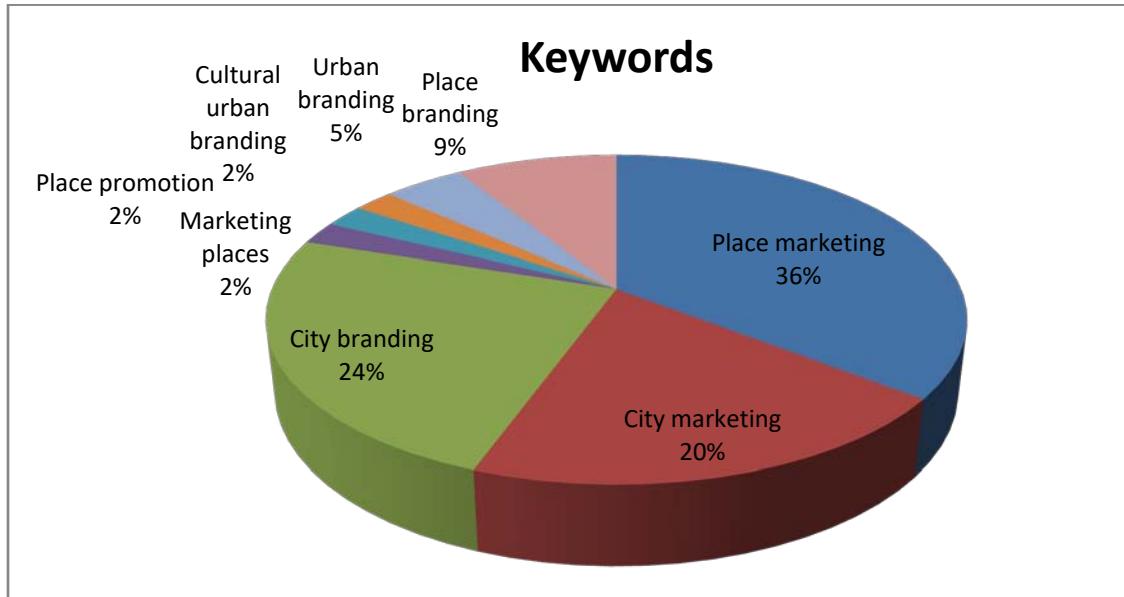
In second place, there were many cities that were chosen in the empiric part of the articles such as: Hong Kong, Turin, Shanghai, Berlin, and Rio de Janeiro.

This means that the majority of the papers choose the city of Beijing, its role in the world, as a strong city that found the right way to make it known with City marketing and similar concepts in order to be good economically and touristically.



Concerning the countries of the case study of the articles that we've studied, we can say that the majority of the articles were talking about different cities in the same country which concludes that, China is on the top of the list with 20% then Germany and Australia with 10%, and then Italy, UK and South Korea with 7%.

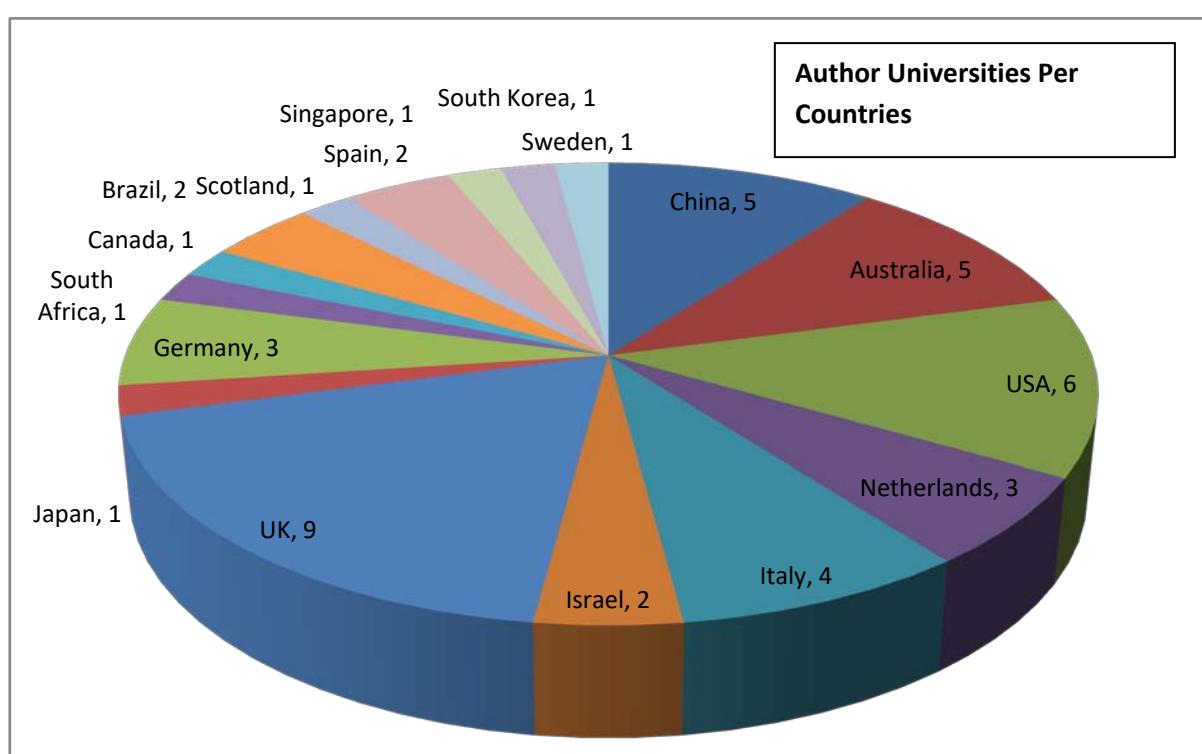
As we have seen, China is one of the most important countries found at the empiric part of the papers that we have studied, in the second place we find Germany, as a strong country in different areas and especially.



From all the research that was done from 1993 till 2015, the keyword very used is "Place marketing" with 36%, then we find City branding with 24%, and then 20% dedicated to "City marketing".

The main useful keyword is Place marketing referring to the place that has know a strategy of

marketing in order to have a better future, than the city branding, referring to the importance of the brand in a city or a territory that makes it easier for the tourists and visitors to remember it, and the city marketing, that is referring to the marketing used to the cities.



The authors that wrote the articles from 1993 till 2015 about city marketing and similar concepts are from: UK with 9%, then USA with 6%, 5% is common between China and Australia,, then we find Italy with 4%, and finally, Germany and Netherlands with 3%.

V. CONCLUSION

This study has explored the articles that were published in JCR journals and revues. In this sense, the articles published between 1996 and 2015 were analyzed, even tough, the study is not definitive. It only helps to summarize and interpret, analyzing the item that was chosen in this work.

The main result that we have noticed is that, the cities that are discussed at the study empirical part has to do with two continents: in one hand, Asia, in other words China because most of the articles talk about Beijing, Shanghai, Hong Kong, China's cities. In other hand, the articles talk about a very strong country in Europe which is Germany: Berlin, Munich, Hamburg. The city branding is defined as a demand oriented approach. (Oguztimur, Akturan, 2015).

The city marketing literature is under construction and development. Most of the studies are derived from marketing and management (Kavaratzis, 2004, 2007) and brand management (Kavaratzis & Ashworth, 2009).

This study has some limitations. The main limitation of this article is that, the study explored the literature just from JCR journals from Urban Studies Area and the research was done with these keywords: Place Marketing, City Marketing, City Branding, Place Branding, Branding cities, Marketing places, Place promotion, Urban branding.

Therefore, excluded the articles that were published elsewhere, and the books that are talking about the same fields, conferences proceeding, articles that are not available electronically.

The city marketing field and its similar concepts needs a considerable research contributed by practitioners. Through the entire article, the study has explored different articles mostly in English that was published in many revues of impact: "JCR" that talked about city marketing, city branding, place marketing, territorial marketing.

This study leads to analyze and interpret all the results that were shown in order to summarize the real history of this field that was shown and published academically.

The study has shown that, the earliest article about these keywords was academically published in 1996.

The study analyzes the articles per years, revues, the university and the case study "place".

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