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# Rework Reduction of Gaps and Alignments in an Automobile Assembly Plant

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**Abstract-** India is one of the fastest growing hubs for auto manufacturing industry. Most of the global auto manufacturing leaders are moving towards Indian market. In this study, the productivity of an automobile assembly plant XYZ is improved by implementing lean techniques and IE tools. The focus of this study is tackling a frequent problem of nonconforming gaps and alignments in a particular car model assembled in the plant. This paper explains the methodology implemented to reduce cycle time as well as rework caused by nonconforming gaps in a detailed manner.

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# Rework Reduction of Gaps and Alignments in an Automobile Assembly Plant

Anand Umrani<sup>α</sup> & Harshvardhan Uttarwar<sup>σ</sup>

**Abstract-** India is one of the fastest growing hubs for auto manufacturing industry. Most of the global auto manufacturing leaders are moving towards Indian market. In this study, the productivity of an automobile assembly plant XYZ is improved by implementing lean techniques and IE tools. The focus of this study is tackling a frequent problem of nonconforming gaps and alignments in a particular car model assembled in the plant. This paper explains the methodology implemented to reduce cycle time as well as rework caused by nonconforming gaps in a detailed manner.

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## I. INTRODUCTION

The XYZ assembly plant consisted of four major production units namely Body shop, Paint shop, Assembly line and Finish line. Body shop, Assembly line and Finish line each has a quality-check workstation at the end of their respective lines. Nonconformity of gaps and alignments, of a certain car model assembled in the plant was observed frequently. This nonconformity to standards resulted in excess rework after the quality-check of Assembly line. The workstation where these gaps and alignments were set acted as a bottleneck for the entire assembly line (because operators of this workstation were required for heavy rework frequently) which in turn affected the

productivity of the entire plant. Process standardization was required along with verification of Body shop and Assembly line standards for gaps and alignments. The cause of excess variation in dimensions wastobe identified.

## II. PRELIMINARY ANALYSIS

### a) Root Cause Analysis

Defined problem was rejection of cars due to measure of gaps and alignments present not conforming with the allowed specifications. Checkpoints between 'door and fender' of the car were identified to be in the crash zone and 100% cars were affected by this problem. Location of the problem was identified to be the workstation of Assembly line where gaps and alignments were set. For future reference, the workstation will be named – Station 18.

### b) Cause Effect Diagram

The cause effect diagram revealed that the operator checking process for gaps and alignment was improper and could be a potential cause of excess variation. Another plausible cause identified was irregular recalibration of filler gauges rendering them to show incorrect values of gaps.

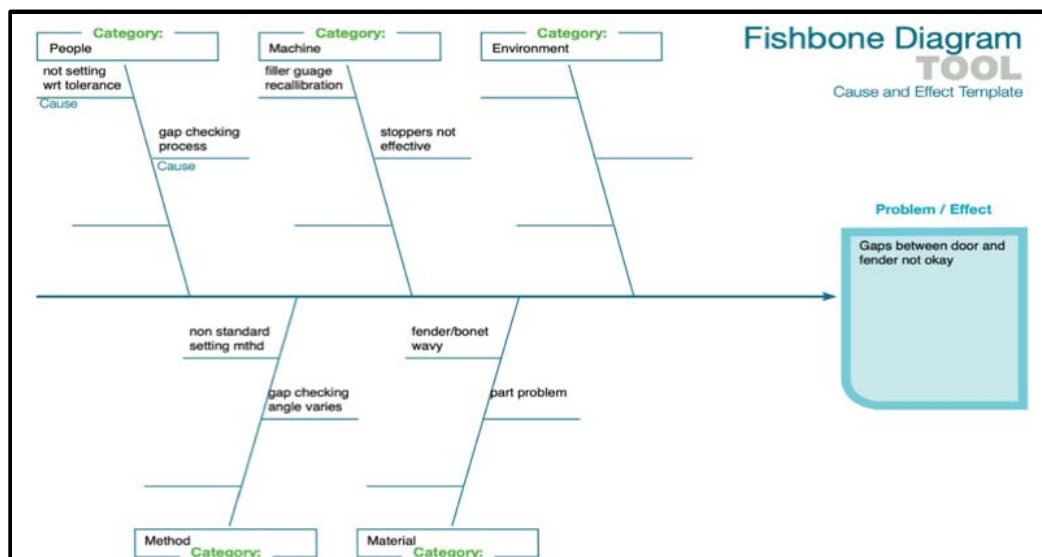


Figure 1: Cause Effect Diagram

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### III. METHODOLOGY

Four major tasks were implemented to tackle this issue. These tasks included identification of missing

checkpoints in Body shop, collecting data for four important checkpoints at four different stages and plotting graphs.

#### a) Identifying missing checkpoints for gaps and alignments

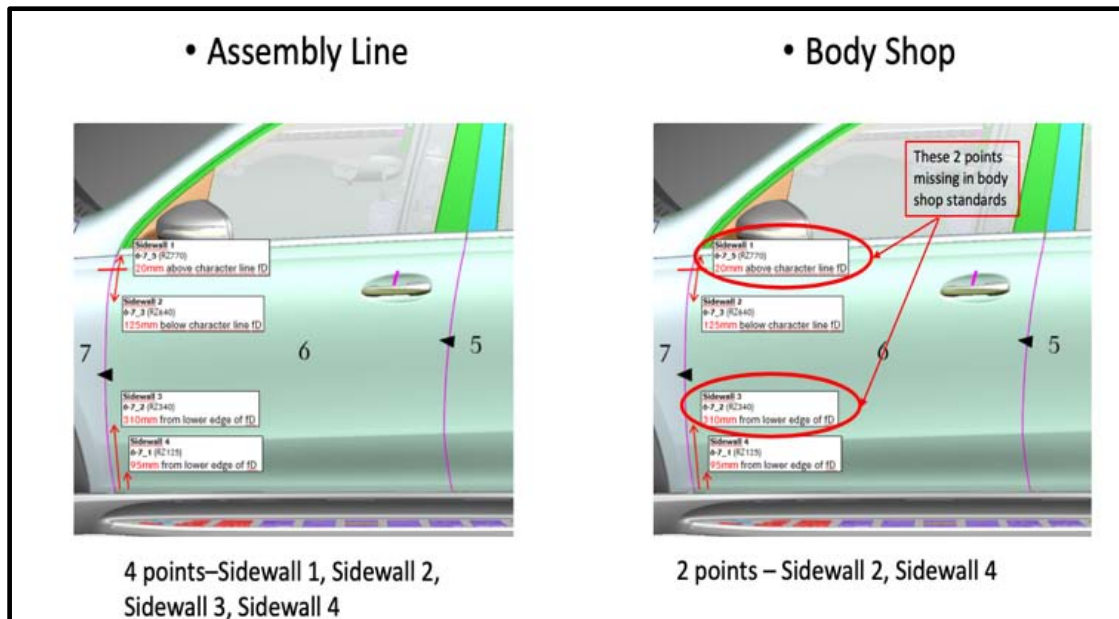


Figure 2: Door to Fender Checkpoints

The two checkpoints between door and fender of the car, highlighted in the figure are not checked at the Body shop quality-check workstation. Since Body shop operators do not put any kind of effort to bring

these points in specified tolerance limits, it takes much more time for Assembly line operators to adjust the gaps at these checkpoints.

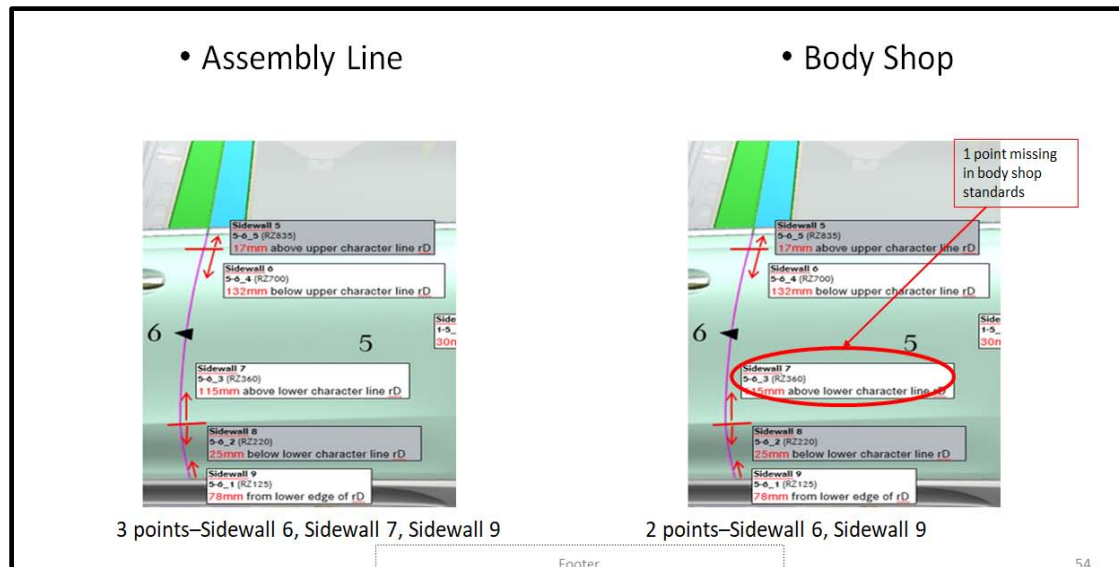


Figure 3: Door to door checkpoints

The checkpoint highlighted here, between 2 doors of the car is missing in list of specified Body shop checkpoints.

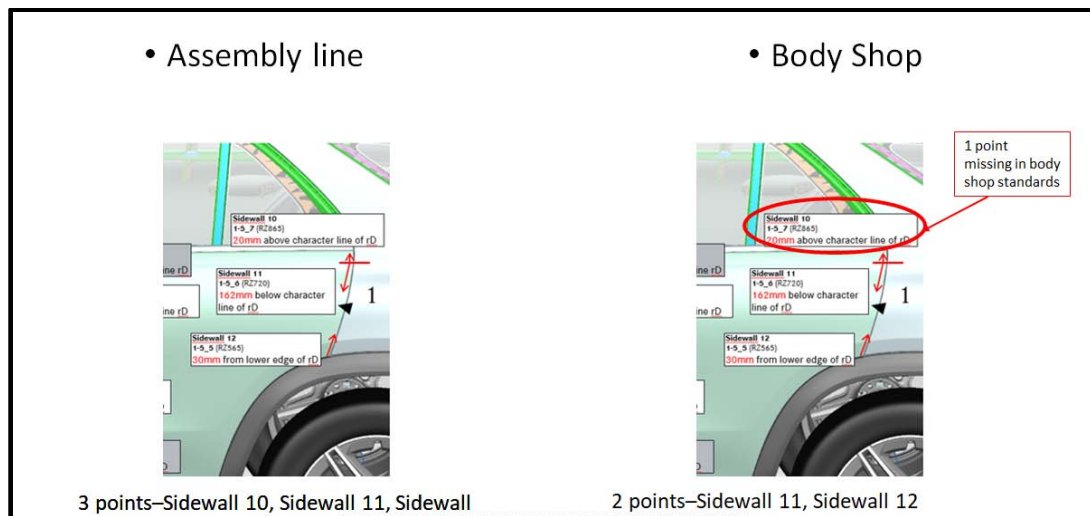


Figure 4: Rear Door to Sidewall checkpoints

The 'rear door to sidewall' of the car had three checkpoints at Assembly line quality-check workstation

whereas Body shop quality-check workstation had two checkpoints.

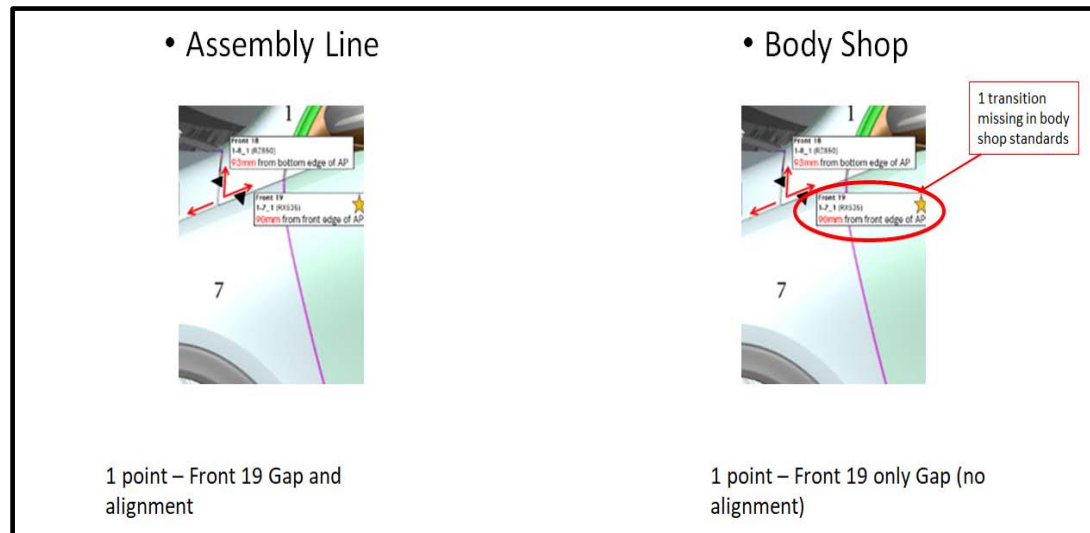


Figure 5: A-pillar to Fender checkpoint

Similarly, the highlighted checkpoint in fig. 5 was measured for gaps at the Body shop but the alignment was not measured whereas tolerance limits for alignment were specified at Assembly line.

#### b) Data Collection

- The data collection sheet was designed to accumulate data on a single sheet and 4 gap-checkpoints were decided to be monitored which affect every car and required urgent attention.
- These gap-checkpoints were present between 'fender and door', 'fender and bonnet', 'fender and A pillar' and 'rear door and sidewall'. 'Door to door' gaps were not monitored as cycle time was not increased drastically due to these gaps.
- These 4 checkpoints were measured at Body shop quality-check workstation to see if gaps were within tolerance.

- Then they were measured at Panorama workstation (first workstation of Assembly line) to observe the development of gaps when car comes from paint shop.
- Later, checkpoints were measured at workstation 18 of Assembly line before setting the gaps and alignment to see the variation caused by assembly process.
- After setting, data points at workstation 18 were measured to observe how setting these gaps affect other gaps.
- The data-sheet tracked gaps by assigned body numbers to different cars and a sample of the sheet is shown in fig. 6.

	Body No.	Major points LH															
		Body Shop				Panorama				ST.18 (BS)				ST.18(AS)			
		Front 15	Front 19	Sidewall 2	Sidewall 10	Front 15	Front 19	Sidewall 2	Sidewall 10	Front 15	Front 19	Sidewall 2	Sidewall 10	Front 15	Front 19	Sidewall 2	Sidewall 10
1	20389557	2.7	3.2	3.5	4.8	2.8	3.1	3.6	4.7	4.5	3.5	3.4	4.5	3.4	3.6	3.1	3.9
2	20388112	2.7	3.7	3.9	4.7	3	3.7	3.7	4.6	4.3	3.8	3.8	4.4	3.5	3.6	3.5	3.8
3	20388427	3.2	3.5	4	4.5	3.3	3.5	3.8	4.6	4.0	3.5	3.8	4.4	3.5	3.1	3.4	3.8
4	20388104	2.7	3.6	3.7	4.8	2.9	3.7	3.5	4.9	3.9	3.4	3.2	4.5	3.6	3.6	3.1	3.9

Figure 6: Sample Data Collection Sheet

### c) Plotting Graphs

The data points at each stage for all four points were plotted on a line graph. The tolerance limits of Body Shop as well as Assembly Line were included in

the graph. A sample of graphs for one of the checkpoints (Front door to Fender) considered is shown below.

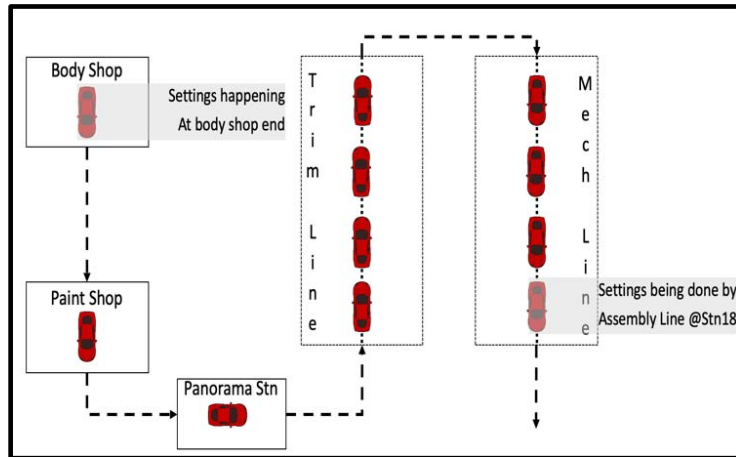


Figure 7: Flow of car through the Plant

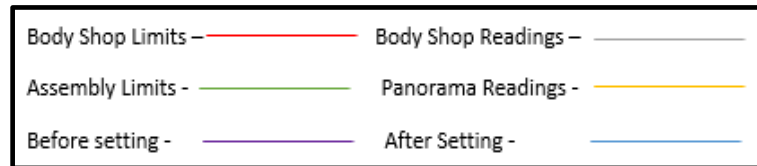


Figure 8: Legend

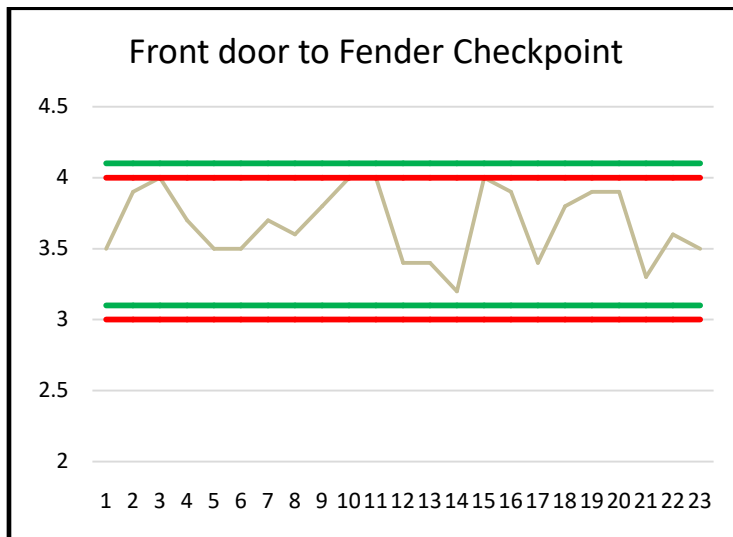


Figure 9: At Body shop quality-check workstation

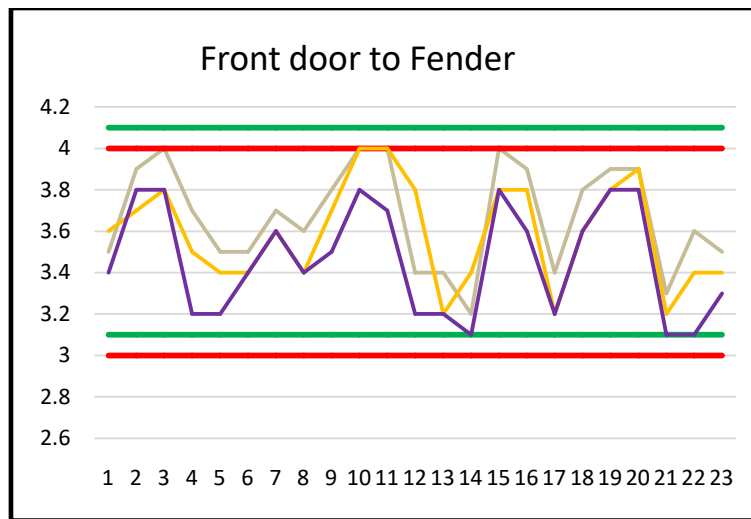


Figure 10: At Panorama workstation and workstation 18 before setting on Assembly line

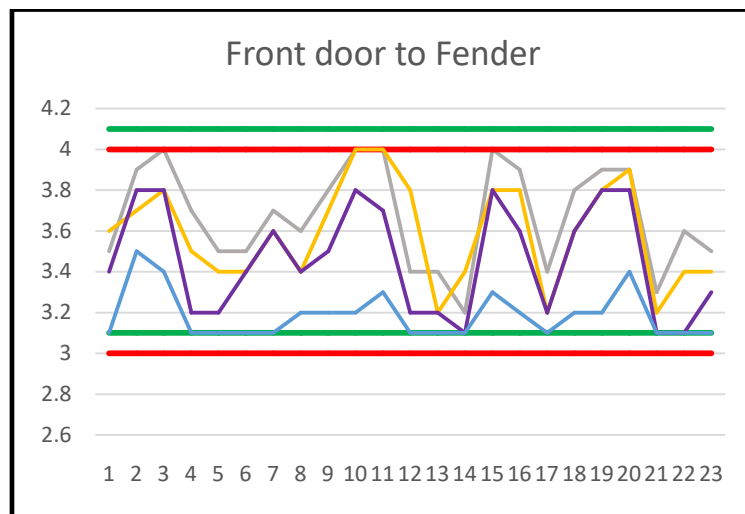


Figure 11: After setting at workstation 18 on Assembly line

Similarly, graphs for each checkpoint considered were determined at each of the four stages.

This process was implemented for gaps and alignment on both the left-hand side of the sample cars

as well as the right-hand side. Final inferences were derived by analyzing trends of different gaps.

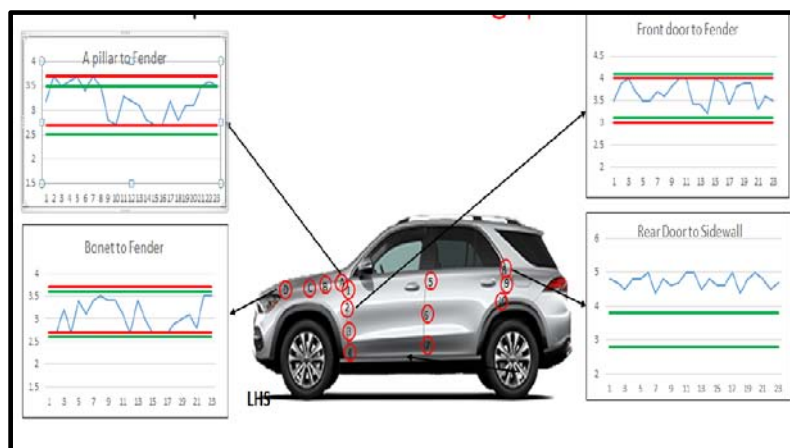


Figure 12: All four checkpoints at Body shop quality-check workstation



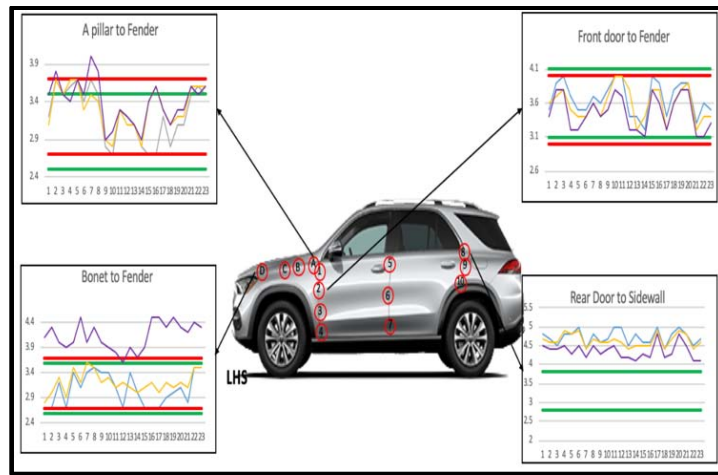


Figure 13: All four checkpoints at Panorama workstation and workstation 18 before setting on Assembly line

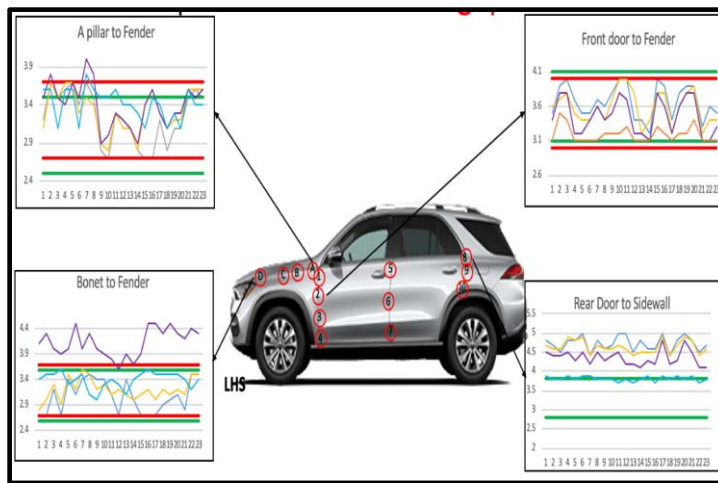


Figure 14: All four points after setting at workstation 18 on Assembly line

#### Inferences drawn from data points

- Body shop has no checkpoint for one of the points that was monitored (rear door to sidewall).
- Measurement of gaps Panorama workstation are consistently 0.1-0.2 mm lesser than gaps measured at Body shop quality-check workstation. This is due to the layer of paint that is applied when the car goes to Paint shop after Body shop.
- If measurements vary from panorama workstation to workstation 18 (without settings), we can assert there might be factors in the assembly process (workstation 1 through 18) which influence these gaps. If the measurements do not vary from panorama workstation to workstation 18 (without settings), we can assert body shop's output quality might be influencing the gap setting issue as after quality check at Body shop, only variation is due to a layer of paint added at Paint shop.
- There is a change present in gaps and alignments measured at panorama station and station 18. Hence, assembly process is responsible for some variation which means tolerance limits for Body shop and Assembly line should be different.
- Gap 1 (A pillar to Fender) – No substantial variation between Panorama and St. 18 Before Setting which suggests Body shop output quality is the reason for rejection of cars.
- Gap 2 (Bonnet to Fender) – Body Shop should keep the gap measurement in lower tolerance of Body shop specifications since before setting gap reading at workstation 18 in Assembly line is very high
- Gap 3 (Door to Fender) – Body Shop should keep Gap 3 in upper tolerance for it to be within specifications when car reaches Assembly line. But when Gap 3 is kept within specifications at workstation 18 of Assembly line, another checkpoint between door and fender would not conform with its respective assembly line tolerance limits ( $>4.5\text{mm}$ ) and hence, standards need to be revised.
- Gap 4 (Door to Rear Sidewall) – No major observation, checkpoint should be added for Body shop quality-check workstation which would result in greater frequency of conforming gaps.

## IV. RESULTS AND CONCLUSION

*Table 1:* Recommendations

Checkpoint	Body Shop Standards	Recommendation	Remarks
A pillar to Fender	3.2+0.5 3.2-0.5	2.7-3.2mm	Within Body Shop Standards
Bonnet to Fender	3.2+0.5 3.2-0.5	2.7-3.2mm	Within Body Shop Standards
Door to Fender	3.5+0.5 3.5-0.5	3.1-3.6mm	Within Body Shop Standards
Rear Door to Sidewall	-	4.0-4.5mm	Checkpoint to be added

On performing root cause analysis and analyzing the trends of different measurements of gaps and alignment, recommendations of gap setting at Body shop are provided. Apart from that, standardization of the process, placing skilled operators for setting gaps and revising the standards was recommended.

Similar methodology can be implemented for other crucial gaps and alignments. Bonnet and front bumper gaps can be considered as cycle time is increased drastically if the process is not efficient and standardized. Further an electric measurement system could be used to minimize time required to take readings.

### ACKNOWLEDGMENT

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